

Self-Love Recovery Institute Policies and Procedures

We want you to have the best experience possible at SelfLoveRecovery.com. We have suggestions to help ensure a safe and positive experience. Please take a moment to read the below which provide general operational guidelines.

Suggestions

- Honor your commitment to buy
- Maintain up-to-date account information
- If you choose, leave thoughtful feedback about items purchased/experience

Acknowledgment and Acceptance

Welcome to SelfLoveRecovery.com. Self-Love Recovery Institute provides downloadable seminar videos, other media and live training registrations when you shop at SelfLoveRecovery.com. Self-Love Recovery Institute provides these products, subject to the following conditions.

Creating an Account

You are required to establish an account at Self-Love Recovery Institute (www.SelfLoveRecovery.com) to make any purchases on the site. The person who establishes the account is responsible for maintaining the confidentiality of the account and password and for limiting access to the account, where necessary. All activities and purchases that occur under the account and password are the sole responsibility of that account holder. Self-Love Recovery Institute reserves the right to refuse service, terminate accounts and the rights to purchase, remove or edit content, or cancel orders at its sole discretion.

Communications

You are electronically communicating with us when you register at SelfLoveRecovery.com, send e-mails, and other communication from your desktop or mobile device. By doing this, you consent to receive communications from us electronically, in the form of emails or notices. You have the option of retaining copies of all communications for your records. You acknowledge that all communications, notices, and disclosures that we electronically provide to you satisfy all legal requirements where such communication be in written format.

Posted Reviews, Comments, and Questions

You may, and are encouraged, to post reviews and comments, as well as questions providing the content is not illegal, indecent, hostile, defamatory, invasive of privacy, breach intellectual property rights, or otherwise injurious to Ross Rosenberg, Self-Love Recovery Institute or Clinical Care Consultants, and does not consist of or contain software viruses, political campaigning, commercial solicitation, chain letters, mass mailings, or any form of "spam" or unsolicited commercial electronic messages. Self-Love Recovery Institute reserves the right to remove or edit anything originating from a false email address, the impersonation any person or entity, or otherwise misleading content.

If you choose to post content or submit material without indicating otherwise, you grant Self-Love Recovery Institute a nonexclusive, royalty-free and irrevocable, right to reproduce, modify, publish, create inspired works from, distribute, and display such content anywhere, in any format. You agree that Self-Love Recovery Institute may have the option to utilize the name that you submit with such content. You agree to not post information that is owned by another, ensure that the content posted is accurate as you understand it and that use of the content you supply does not violate this policy and will not harm any person or entity. Any person or organization who produces harmful content will indemnify Self-Love Recovery Institute for all claims resulting from said supplied content. Self-Love Recovery Institute has the right to monitor and edit or remove any activity or content. Self-Love Recovery Institute takes no responsibility and assumes no liability for any content posted by you or any third party.

Risk

All purchases of physical items from Self-Love Recovery Institute are made in accordance with a shipping contract. The risk of loss for such items pass to the buyer upon our delivery to the United States Post Office.

Returns and Refunds

Due to the downloadable products for sale, once a sale has been made, you are in possession of the product. For this reason, there are absolutely no returns or refunds. If you have problems with the download of a seminar video, or the operation of a DVD you received through the mail, please email SLRI Operations Manager, Karla Crawford, at KarlaC@SelfLoveRecovery.com for assistance.

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License and Access

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Privacy

Does SelfLoveRecovery.com share your information?

Information about our customers is an important part of our business and Self-Love Recovery Institute is committed to protecting your privacy. It is not our business to sell your information to others. We share customer information, collected by Web Server logs and the user, only in the circumstances described below.

- **Third-Party Service Providers:** We secure the services of other companies to perform services on our behalf. Examples of such functions include delivering packages, sending postal mail, and processing credit card payments. Access to personal information is necessary to perform their functions, but they may not use it for other purposes.
- **Protection:** We do not sell, rent, share, or otherwise disclose personally identifiable information from customers for commercial purposes.
- **Your Consent:** Other than as set out above, you will receive notice when information about you might go to third parties, at which time you will have the opportunity to choose not to share your information.

Contact Us

Our Address

Self-Love Recovery Institute
3325 Arlington Heights Rd, Ste 400B
Arlington Heights, IL 60004
<https://www.SelfLoveRecovery.com>

Changes

Occasionally, Self-Love Recovery Institute might update our Policies and Procedures, at our discretion. You are encouraged to periodically review them for your information.